



INSTALLATION GUIDELINES

GOLDEN ELITE LOOSE LAY VINYL PLANK

Maintenance Instructions and limited residential warranty Included

IMPORTANT NOTICE

Buyers and owners are responsible for thoroughly reading all materials provided by the retailer at time of purchase prior to the installation of flooring, including the installation guidelines, maintenance instructions, and the product warranty information. The following instructions apply only to Golden Elite Loose Lay Vinyl Plank.

Golden Elite is not responsible for the installer's application of the product and requires the product to be inspected prior to installation. The installer should contact the supplier immediately for replacement if the product (whether an individual plank or more) appears doubtful in appearance, such as grade, color, finish, or quality. The supplier is responsible for replacing flooring planks only in a timely fashion, if the product is determined to be defective. However, Golden Elite is *not* responsible for flooring that has been previously installed or damaged on the surface, tongue or groove of the plank by the installer. For flooring that is determined to be defective post-installation, Golden Elite will be responsible to reimburse the buyer for the flooring planks only, labor costs or any other related expenses will not be reimbursed.

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IMPORTANT

Store sealed cartons flat in the room in which they will be installed for 48 hours prior to installation at a temperature between 65° – 75°F (18°-24°C).

GENERAL INFORMATION

Golden Elite Loose Lay Vinyl Plank has the following characteristics:

- Resistance to water
- Easy maintenance
- Abrasion resistance
- Indentation resistance
- Resistance to chemicals
- Dimensionally stable to prevent gapping
- Realistic wood visual and texture
- Moisture resistant
- Easy, no wax maintenance
- No foam underlayment padding needed
- Minimal tools required for installation

TOOLS

The following tools are required:

- Saw
- Straight Edge Ruler
- Spacers
- Pencil
- Tape Measure
- Rubber Mallet

INSTALLATION INSTRUCTIONS

Acclimation of material

Remove material from packaging, spread out and allow to condition in the room where installation is to take place at a constant temperature between 65°F to 85°F for a period of 48hrs prior to installation. This temperature should be maintained during installation.

Subfloor preparation

All subfloors should be solid, smooth, sound, clean, dry and dust-free before the Loose Lay flooring is installed.

Concrete/Screeds: All cracks and joints should be filled and the floor should be level to 1/8" on 10 feet. The floor should have a moisture reading of less than 82% RH.

Quarry Tiles/Mosaics/Terrazzo/Ceramics: Level any grout lines with cement based patching or leveling compound and make the floor sound. Check that the moisture reading of the floor is less than 82% RH.

Timber floors: These should be solid with little flexibility. All loose boards must be firmly fastened.

Linoleum/Thermoplastic/Vinyl/Cork Floors: Make sure these floors are solid; fix any loose tiles.

Metal and Painted Floors: Remove any loose paint or other finishes.

If any sub floors show moisture readings above 82% RH then a damp proof membrane should be applied to the subfloor. This is primarily for extreme conditions where perimeter bands of adhesive may be required. It is possible to install Loose Lay floor planks over under-floor heating systems. The subfloor temperature should not exceed 80oF. A 4mm to 6mm concrete screed should be applied between the heating system and the Loose Lay product.

Installation

Loose Lay product can be installed in the interior of any building without adhesive so long as the sub floor has been prepared to the standard as stated in Subfloor Preparation.

When installing Loose Lay, flooring should be net fit to walls and other permanent vertical structures. There is no need to allow gaps around the vertical structures or at transition areas for expansion and contraction. In high traffic transition areas please follow the instructions below as they relate to extreme conditions.

In area of extreme conditions (e.g. entrances), high temperature variations, transitions from Loose Lay to another floor covering or if there are concerns with the subfloor conditions please follow the following guidelines when installing the Loose Lay flooring:

Spread a 4" wide band of adhesive around the perimeter of the area designated as an extreme condition area.

An additional 4" band should be spread at approximately 10' intervals.

For transition areas, from Loose Lay to another floor covering of a different height, a 4' band of adhesive should be spread across the length of the transition.

MAINTENANCE INSTRUCTIONS

Golden Elite Loose Lay Vinyl Planks are among the highest performing planks available, but they are not indestructible and minor cosmetic scuffing is normal wear for any click vinyl floor. To ensure your floors perform as well in the future as they do the day after you install them:

DO

- Wipe up spills as soon as possible.
- Wash your floor occasionally.
- Use Golden Elite's Orb-3 Floor Cleaner to return your floor's original shine if it begins to dull over time.

DON'T

- Use detergents, abrasive cleaners or "mop and shine" products - they may leave a dull film on your floor.
- Use paste wax or solvent-based polishes.
- Use a beater bar when vacuuming because it can visibly damage the floor surface.
- Use highly abrasive scrubbing tools.

IMMEDIATELY AFTER INSTALLATION

- Maintain room temperature at 65 degrees Fahrenheit for 48 hours after installation is completed.

PROACTIVE PROTECTION FOR YOUR FLOOR

- When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.
- Be careful with rolling casters. They can damage the floor. Therefore, we do not recommend them. If you choose to use them, the double wheel type are the best option.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We do not recommend the use of rubber- or latex-backed mats because the chemical (antioxidant) used to keep the backing from becoming brittle can permanently stain your floor. We suggest a non-staining vinyl-backed mat or a woven rug that is colorfast. Most of these products are identified "colorfast" by the manufacturer.

LIFETIME LIMITED RESIDENTIAL WARRANTY & 5 YEAR LIMITED COMMERCIAL

IMPORTANT NOTICE

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Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages so that the above limitations and exclusions may not apply. Your warranty gives you specific legal rights and you may also have other rights, which vary from jurisdiction to jurisdiction.

This warranty only applies to the original end user and is not transferable. Golden Elite needs the flooring receipts to verify date and proof of purchase to resolve any problem that may occur. If a defect is found, Golden Elite will repair the defective area or replace the floor with similar color, pattern and quality at your option.

What Is Covered and How Long

- Will not contain manufacturing defects.
- Will not rip or tear through from normal household use.
- Cover flooring planks cost only.

- The lifetime limited residential warranty and 5-year limited light commercial warranty starts from the date of purchase.

What Is Not Covered By These Warranties

- Damage caused by fire, flooding, or intentional abuse.
- Damaged caused by vacuum cleaner beater bar. Caster wheels, and cutting from sharp objects.
- Loss of gloss/scratching.
- Staining from latex or rubber based mats.
- Minor color, shade or texture variations between sample or web pictures and delivered products.
- Installation related errors or damage including improper conditioning of jobsite and flooring material.
- Loss due to inconvenience, loss of time, incidental expenses or consequential damage.
- Damage caused by flooding, water leakage, or excessive moisture.

For more information on this product, please call Golden Elite, 1-888-642-8844 or email info2@gefflooring.com.